Quality Policy

GAMMA Company for Inspection and Consulting Ltd. offers its best services related to inspection, taking into account the developments in the Libyan and international market related to the World Trade Organization regarding the trade of goods around the world.

Our goal is to provide the best services that meet the requirements and expectations of clients in accordance with the requirements of the quality management system according to ISO/IEC 17020:2012/ISO9001:2015 standards.

The quality system in **GAMMA Company for Inspection and Consulting Ltd.** are based to enable the company to work in accordance with the requirements of specifications **ISO/IEC 17020:2012/ISO9001:2015**. The top management are committed to maintaining independence and integrity within all levels of the management system and inspection services. Any potential conflict of interest will be identified, verified and documented. This procedure was designed to enhance the objectives of the system, which are reviewed annually by top management.

The main elements of the quality policy of GAMMA Company for Inspection and Consulting Ltd. are:

- Maintain complete independence in everything related to inspection and consulting services provided.
- Performing inspection and consulting services by a team of highly qualified and experienced inspectors and employees.
- Performing inspection services on a consensus basis with clients, to ensure that their requirements are understood, targeted, consistent and in compliance with binding specifications.
- The relationship with clients is open, with trust and aims to obtain quick reactions in matters related to inquiries, planning programs, issuance of reports and certificates and decision-making.

The Quality Manual describes the form, functions and essence of the management as well as the activities for maintaining quality and meeting requirements in accordance with ISO/IEC 17020:2012/ISO9001:2015 standards.

The quality system is under the direct responsibility of The Executive Manager who monitors and manages the company in line with the latest version of ISO/IEC 17020:2012/ISO9001:2015 through documented instructions that are issued from time to time.

The Executive Manager, management members and inspectors are obligated to follow the good management measures stipulated in the quality system and to participate towards continuous development.

The Quality Manual and all relevant documents are available to all members of **GAMMA Company for Inspection and Consulting Ltd.** including administrators and inspectors.

All employees and subcontractors whose nature of work enables them to view client's specific information are obligated through their employment contracts to maintain trust, integrity and impartiality and not to publish it to any third party even after the end of their period of dealing with GAMMA Company for Inspection and Consulting Ltd.

EXECUTIVE MANAGER